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August 24, 2000

Mr. Michael E. Sawtelle
The Pinnacle Group
1914 West 38th Street
Austin, TX 78731

Dear Mike:

I wanted to let you know that we are very appreciative of your ongoing efforts in representing the best interests of Intelligent Reasoning Systems, Inc. regarding our facility requirements. Your proactive involvement as our facility advisor has enabled us to be extremely efficient in making critical decisions regarding our short-term and long-term growth needs and projections.

We look forward to your continued involvement and guidance regarding all aspects of our commercial real estate needs. Our expectations of your services have been exceeded.

Sincerely,

A handwritten signature in blue ink that reads "Stephen R. Gunn, VP Finance". The signature is fluid and cursive.

Stephen R. Gunn
Vice President - Finance